

VOLUNTEERING

I would like to volunteer as a:

Driver:

Co-Ordinator:

Name:

Tel:

Email:

THANK YOU

This wonderful service is being provided with the help of a number of volunteers. Our grateful thanks to them all for giving up their valuable time to help others and to provide this much needed service.

If you feel you would like to help us , please contact the Parish Council office on 01342 822661 or by completing the form above and returning it to the Parish Council office.



CONTACT DETAILS

For all bookings please contact the medical transport office on:

Tel: 0800 112 3352

Email: frctransport@gmail.com



Run by
Forest Row Parish Council

Forest Row Parish Council
Community Centre
Hartfield Road
Forest Row
East Sussex
RH18 5DZ

Tel: 01342 822661
Email: info@forestrow.gov.uk
Web: www.forestrow.gov.uk

FOREST ROW VOLUNTEER MEDICAL TRANSPORT SCHEME



Call
0800 112 3352
and select
OPTION 1



WHO IS IT FOR?

This service is available to patients at the Ashdown Forest Health Centre and residents of Forest Row & Ashurst Wood Parishes to enable them to attend medical/dental appointments, essentially covering most of Sussex, Surrey & Kent.

HOW IT WORKS

If you do not qualify for hospital transport or find it difficult to get to your appointments please telephone our dedicated telephone number to book your journey with one of our volunteer co-ordinators. You will need to leave a message on the answerphone and one of our volunteers will call you back.

This service is not suitable for people who have mobility problems or need physical assistance.

Our drivers are not trained as carers and will not be able to undertake such tasks. In these circumstances you must seek other means of transport via the surgery or hospital.



HOW TO BOOK

Please ring as soon as you know the date and time of your appointment.

The co-ordinator will first ask whether you qualify for hospital transport.

The co-ordinator will then check your address and give you an appointment cost based on checking online maps.

The driver will collect you from your door and drop you back off at the door.

The charge will be 45p per mile which will be accurately worked out for you at the end of your journey by your driver.

There will be a £1 administration charge to cover the cost of stationery and telephone charges.

There is a minimum charge of £3 to cover the drivers time and costs. You can, if you wish, leave an additional donation to help the scheme sustain itself in the longer term.

If the driver is expected to wait for the passenger for more than 2 hours you will be charged for two journeys.

PLEASE DO

Check with the surgery or hospital whether you would qualify for hospital transport before contacting us.

Please try and find out how long you are likely to be so that we can find the appropriate driver for you. Have all the details ready when you make the request as this will save time.

If you have any follow-up appointments let the co-ordinator know straight away to ensure that you are on the system and that your appointment is not forgotten.

Let us know of any changes to your appointment as soon as you are aware of them.

Please pass this on to anyone who you know will benefit from this service.

Please call: **0800 112 3352**
Selecting: **OPTION 1**

